



Privacy Policy

The purpose of this Privacy Policy (“Policy”) is to inform you of the manner in which Q9 Global Trading Limited and its affiliates (“Q9”) ensure privacy, protect “Personal Data,” gather and use information, and circumstances under which data is disclosed to third parties. The Q9 website (“<https://www.Q9capital.com>” or “Site”), any feature provided through the Site, the mobile application (the “App”), or any feature software provided through the mobile application are collectively referred to as the “Services” in this Policy.

If you do not agree with any part of this Privacy Policy, do not use the Services.

What personal information do we collect?

When registering or communicating with our Services, as appropriate, you may be asked to provide your name, email address, identification, telephone number, username, password, credit card details, bank account details, cryptocurrency wallet addresses, or other details to help you with your experience or facilitation of the use of the Services.

When do we collect information?

We collect information from you when you visit our Site or Trading Platform or App or enter information on our website or mobile application.

How do we use your information?

We may use the information we collect from you when you register, sign up for our newsletter, respond to a survey or marketing communication, surf the Site, or use certain other Site features in the following ways:

- To quickly process your transactions.

- To send periodic emails regarding your order or other products and services.

How do we protect visitor information?

We only provide articles and information. Your personal information is contained behind [secured networks] and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when a user places an order, enters, submits, or accesses their information, to maintain the safety of your personal information.

[All transactions are processed through a gateway provider and are not stored or processed on our servers.]



Do we use “cookies”?

Yes. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the site's or service provider's systems to recognize your browser and capture and remember certain information. For instance, we use cookies to help us remember and process the items in your portfolio. They are also used to help us understand your preferences based on previous or current site activity, which enables us to provide you with improved services. We also use cookies to help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

We use cookies to:

- Track traffic flow;

- Monitor the performance of the Services;

- Customize user experience;

- Understand and save user's preferences for future visits.

Compile aggregate data about site traffic and site interactions in order to offer better site experiences and tools in the future. We may also use trusted third-party services that track this information on our behalf.

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser (like Internet Explorer) settings. Each browser is a little different, so look at your browser's Help menu to learn the correct way to modify your cookies.

If you disable cookies off, some features will be disabled. It won't affect the user's experience that makes your site experience efficient, however, some of our services may not function at their best.

Third-party disclosure

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information unless we provide users with advance notice. This does not include website hosting partners and other parties who assist us in operating our Site, conducting our business, or serving our users, so long as those parties agree to keep this information confidential and comply with this Policy. We may also release information when it's release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property or safety.

However, personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Our “Privacy Policy” link includes the word “Privacy” and can be easily found on the home page or as a minimum on the first significant page after entering our website.

Users will be notified of any Privacy Policy changes on our Privacy Policy Page.



We collect your email address in order to:

Send information, respond to inquiries, and/or other requests or questions.

Process orders and to send information and updates pertaining to orders.

We may also send you additional information related to our service.

Market to our mailing list or continue to send emails to our clients after the original transaction has occurred.

[If at any time you would like to unsubscribe from receiving future emails, you can follow the instructions at the bottom of each email. We will promptly remove you from the correspondence.]

EU Users

If you are a user of the Services located in the EU, you may have the right, under certain conditions, to request a copy of the information held about you, amend inaccuracies about your personal data, request deletion of your personal data, request restriction of use of your personal data, and/or obtain a copy of you personal data in a commonly-used, portable electronic format. You may contact support@Q9capital.com with respect to your rights or more information.

Acceptance and Updates

Your use of the Services signifies your agreement with this Policy. Q9 reserves the right, in its sole discretion, to change the Policy at any time. The most current version of this Policy will supersede all previous versions. Q9 encourages you to periodically review this page to stay informed of any updates. Q9 may inform you of any material changes to the Policy in advance at its sole discretion.

Contact Us

If there are any questions or comments regarding this Privacy Policy, you may contact us at support@Q9capital.com.